

2011

IRS Nationwide
TaxFORUM



Discover the New IRS.gov

2011

TaxFORUM
IRS Nationwide

Do YOU use IRS.gov?

2 million visitors have viewed 1 billion pages

1.5 million downloads

Find it first on IRS.gov

IRS.gov is the preferred communication channel



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New or Improved

Interactive Tax Assistant

Notice Informational Pages

Order A Transcript

IRS2Go

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Interactive Tax Assistant

Get answers to specific tax questions

Verify filing and dependent status
before completing a tax return

Conduct research on relevant topics

www.irs.gov/ita

>> See Demo

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Notice Informational Pages

Redesigned notices and notice pages
Provided more information for notice recipients

Communicated next steps
www.irs.gov/notices

>> See Demo

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Order A Transcript

Tax account or tax return transcript
request available via the Web

Transcript sent to the taxpayer's
address on file

Application available 24 x 7

www.irs.gov/transcript

>> See Demo

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IRS2Go

Launched January 2011

Available to iPhone and Android
device users

Updates regularly available

Reaching new users via new channels

Over 250,000 downloads

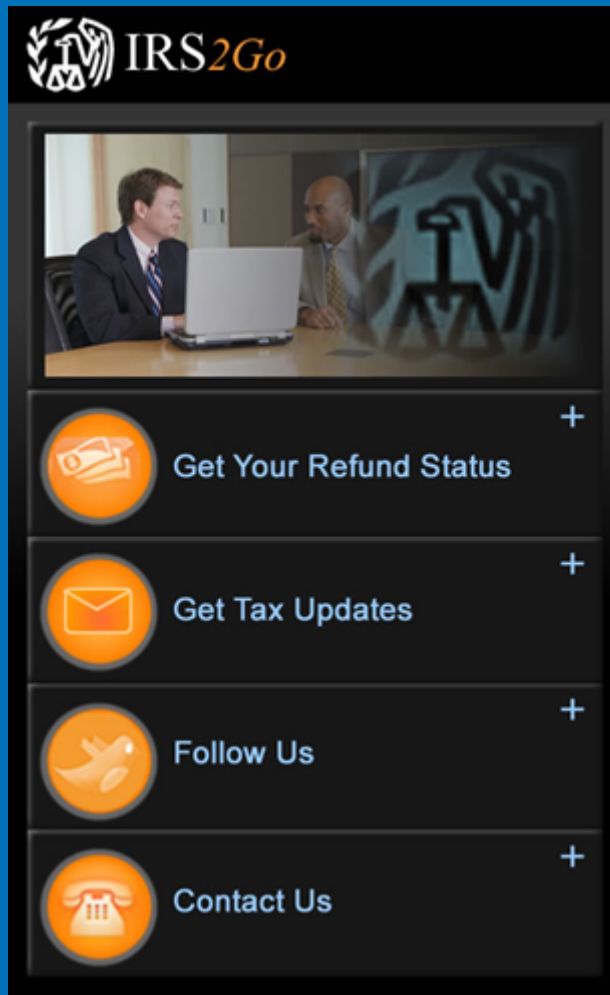


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IRS2Go



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The Future

Redesigned IRS.gov homepage

IRS.gov mobile site

IRS2Go 1.1

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Redesigned IRS.gov Homepage

Change Text Size | Contact Us | About IRS | Español | Other Languages | Help

IRS.gov

Individuals | Businesses | Charities & Non-Profits | Government Entities | Tax Professionals | Retirement Plans Community | Tax Exempt Bond Community

I need to file my tax return >> *I need to pay my tax bill* >> *I'm waiting for my refund* >> *I've got a question* >>

Forms & Pubs

- 1040 1040
- 8892 8892
- 1120 1120
- 4506-T 4506-T
- W-9 W-9
- More...

Hot Topics

- Earned Income Tax
- First Time Homebuyer
- Education
- Energy
- American Recovery & Reinvestment Act
- More...

Tools

- Order A Tax Return or Tax Account Transcript
- Estimate Your Withholding
- Request an Electronic Filing PIN
- Interactive Tax Assistant
- More...

Filing & Payment

where's my refund?

freefile

e-file

EFTPS

News

IRS Introduces Affordable Health Care Act Tax Provisions

IRS Goes Mobile -- Download IRS2Go Today!

Beware of e-Mail Tax Scams that appear to be sent on behalf of the IRS

IRS brings more services and tools to the IRS.gov homepage

More...

Officers Assist | **Help for Taxpayers** | **Time is Running Out** | **IRS2Go Mobile App** | **IRS.gov Award**

Social Media

IRS Launches New Phone Apps
Now you can use smartphones to check on tax refunds, get information.

Connect with the IRS on Social Media
Follow us on Twitter, watch our YouTube videos, listen to podcasts.

Free Online Services on IRS.gov
File, pay, figure your withholding and more using interactive tools.

Video about new requirements and registering for your PTIN

Resolve an Issue

- Appealing a Tax Dispute
- Responding to a Notice
- Taxpayer Advocate Service
- What if...
- Disaster Relief

Gather & Protect Info

- Privacy & Security
- Reporting Phishing
- Report Fraud, Waste & Abuse
- Freedom of Information Act
- Tax Stats
- No FEAR Act

Visit Other Sites

- U.S. Treasury
- USA.gov
- Whitehouse.gov
- Treasury Inspector General for Tax Administration

Access Other Formats

- Accessibility
- Other Languages

Work at IRS

- Careers
- Equal Employment Opportunity
- Contracting Opportunities

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IRS.gov Mobile Site

Abridged version
of current website
Available on all
mobile platforms
Includes primary
services and
functionalities



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Future—IRS2Go

Watch Us
Get the Latest
News
Get Your Tax
Record

